

Impact Report





Impact is about far more than the services we offer.

Impact is about how lives are changed because of our work here at Chaddock.

While that can at times be a challenge to measure, and often takes a whole series of two steps forward and one step back, it is worth the effort to see the impact of our work on...

...A student who never thought they would graduate from high school, proudly displaying their high school diploma...

...Or a parent who has worked hard at changing their behaviors so they be a better parent to their child.

Impact is knowing that a year after leaving a Chaddock program, kids and their families are still doing well...

...Or that human service professionals around the world choose to attend our trainings, or listen to our podcasts because of the helpful information they offer.

The Chaddock Family of Organizations strives each day to expand the impact we have on struggling children, families, and the professionals who support them. This report provides highlights on some of the ways we have done that in the past year. As you review this, I hope you will recognize that it takes an entire team of individuals, including supporters like you, to help us continue to expand our mission reach, and our impact. On behalf of the lives we have impacted this year, and in the years to come, thank you.



Debbie Reed, Ph. D
President/CEO

Debbie Reed

The Chaddock Family of Organizations

Chaddock | Chaddock Attachment and Trauma Services
Chaddock Children's Foundation | Chaddock Behavioral Health
The Knowledge Center at Chaddock

CORE VALUES

WE LIVE BY

FAITH, RELATIONSHIPS
RESPONSIBILITY
LEARNING & CARING

OUR VISION

A world where every person matters, relationships are valued, and healing and change are possible.



Chaddock's Developmental Trauma and Attachment Program (DTAP) brings hope and healing to children and youth who have experienced severe trauma and struggle with attachment-related difficulties. DTAP's foundation is an in-depth understanding of brain development and the impact of trauma on a child's ability to form attachments with primary caregivers. DTAP incorporates the whole family system into a child's treatment plan and can be delivered in three treatment options: In-Home Intensive, Accelerated Residential and Residential.

In FY21, Chaddock served children from 16 states. Of the children and youth served through DTAP in the past five years, 85% have a history of psychiatric hospitalization and 65% were adopted privately, internationally or through the foster care system

"If we had not gone to Chaddock, I don't know where we would be today!"

- DTAP Client 2020



258

Children & Family members served

85% of clients successfully completed treatment

UPON DISCHARGE FROM CHADDOCK

93% of children/youth report their behavior has improved

84% of parents report their child is experiencing fewer overall difficulties

ONE YEAR AFTER BEING DISCHARGED FROM CHADDOCK (FY14-FY21)

93% are attending school or have graduated

90% have avoided legal involvement for a crime

86% remain in the home or less restricted setting to which they were discharged

74% have avoided hospitalization



Caregiver Connections provided Early Childhood Mental Health Consultation services throughout the state of Illinois, with one or more Mental Health Consultants (MHC) operating in the 16 Service Delivery Areas (SDAs) of the Illinois Network of Child Care Resource and Referral Agencies (NCCRRRA). Mental Health Consultants work with child care providers and parents to nurture positive relationships, healthy social-emotional development and resiliency for all young children.

During FY21, Caregiver Connections consultants completed 2,040 in person consultations and 444 training events involving 4,994 participants. In addition, consultants across the state provided Connection calls to providers to offer support and resources. 1,920 Connection calls were made for a total of 530 hours.



During the 2020-2021 school year, Chaddock's special education school served children and youth completing treatment in Chaddock's residential program, as well as youth from 13 area school districts who have not experienced success in the traditional public-school setting.

With trauma-informed approaches incorporated throughout the student experience, the Chaddock School teachers, therapists and support staff meet students where they are both behaviorally and academically. For many students, the focus is to keep them engaged in school while they work toward a return to their public-school district.

While we serve children and families throughout the United states, our facilities have exclusively been in Quincy. During FY21, Chaddock started the process to open a satellite campus in Carthage, Illinois. This new location will serve two of our growing programs: our School and our Foster and Adoption services.

Currently there are dozens of children in our foster care program from the Hancock County area, which includes Carthage. Caseworkers commute frequently from Quincy, and families travel to Quincy for therapy and other services. Having an office and staff in Carthage will alleviate travel time and make attendance at sessions and communication more convenient.

In addition, several day students at Chaddock School spend over an hour being transported to and from our facility in Quincy. Referrals from the Hancock County area and northern Illinois as well as eastern Iowa are increasing, and are expected to grow even more as students return to in-person learning following the pandemic.

"The expansion to Carthage provides a great opportunity to extend our mission reach to even more kids and families, and to serve them closer to their homes, which is a double win! The Carthage community has been so welcoming throughout the process. We look forward to being a contributing member of this great community," Debbie Reed, President/CEO.

122 Students enrolled during 2020-2021 school year

21 students made the honor roll (average per quarter)

10 students completed requirements for graduation

3 residential students attended public school part or full time

82% Graduation Rate (three yr. average)

75% Annual attendance rate for community students

Even with the challenges of Covid limitations, community students maintained a high attendance rate.

85% of students maintained placement at Chaddock School or returned to their public school (including graduates)



We give our children and their families a chance!

“They didn’t treat me like every other kid who comes through the door. They took the time to get to know me and how I roll.”
- A Chaddock Child

“Chaddock worked with me, not on me.”
- A Chaddock Child

“Chaddock was one of the single most important experiences in our life. Chaddock gave us the skills needed to parent much more effectively. Staff were outstanding, arming us with tools, in such a caring and light handed way to encourage us to keep going.”
- A Chaddock Parent



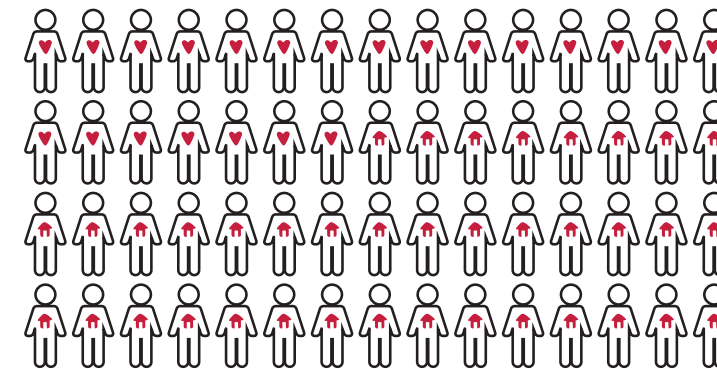
“The best part about working in foster care for me is *engaging and interacting* with the children and families we serve. I love being able to walk hand-in-hand with the family while providing hands-on support in a time of need.”



Levi Campbell, BA
Attachment & Trauma Parent Coach

Chaddock serves children and families from Adams, Brown, Hancock and Pike counties through Foster & Adoption Services. Our team of visitation specialists, case workers, parent coaches and therapists works together providing support to children, biological families and foster families with the ultimate goal to achieve a permanent placement for each child.

368 Youth were served

75 Youth in Foster Care achieved permanency



-  **22** of those children had adoptions finalized
-  **38** of those children returned home

8 yrs old

is the average age of children in foster care

78% of foster parents

are comfortable being an active part of the treatment team

68% of children

were placed in a relative/fictive foster home

89% of foster parents

report Chaddock provides training and support to help them as foster parents



TKC worked hard this last year in overcoming obstacles due to covid-19. Trainers and consultants offered services via virtual, in person, and hybrid formats to meet the needs of our participants as well as meet recommendations of health authorities. Despite these challenges TKC provided top quality trainings and consultation to mental health professionals, educators and administrators, and nonprofit leaders throughout the fiscal year.

“The information was well organized, power points followed the teaching and the energy of Karen made it easy to stay engaged!”

TKC Training Attendee, AAI Workshop

56 TKC Training events made a total of **259.9 hrs of training**

both online and in-person trainings involved **1,396 Participants**

8 countries involved in trainings

Attachment Theory
in *Action*

294,000 Podcast Downloads



289 Registered Users

FlexAMS system is in use by 5 health service agencies including Chaddock. Added 2 additional customers in FY2021



“With so many worthy causes out there deserving of community support, it can be hard to decide which ones to get behind. *Chaddock checks all the boxes for us!* They are local, well managed, and have such a huge and positive impact on so many children’s lives.”

Andy and Tami
Chaddock Supporters



- Coordinated or participated in 66 outreach events both on and off campus
- Nearly 2,600 donors sent a contribution to support Chaddock’s mission

During FY21 The Foundation coordinated or participated in 66 outreach events both on and off campus. The Chaddock Children’s Foundation seeks to engage the time, talent, and treasure of individuals and groups to support the programs offered by the Chaddock Family of Organizations. Every single child in Chaddock’s care benefits from the charitable dollars and volunteer services we receive.

While the pandemic limited our staff’s outreach efforts and limited the number of visitors to our campus, we found new ways to connect. Rev. Shawna Bunnell, Outreach and Church Relations Manager, videotaped sermons and sent them to pastors in the IGRC: more than 50 churches used Shawna’s video sermons in their online Sunday worship services. ‘Mission Moments’ videos highlighting events at Chaddock were also viewed extensively in churches throughout the state. As the pandemic lifts we hope more people will visit our campus, and that we will be able to travel and personally visit with donors, churches, civic groups, and others again.

Unrestricted donations for FY21 were significantly ahead of FY20’s totals, with donors sending a clear message that they support Chaddock’s mission and trust that we will use the dollars where they are most needed to fulfill it. Gifts of cash and stock, including charitable gift annuities and contributions from IRA’s, were the most popular gifts. Bequests from individuals who made provision for Chaddock children in their estate planning also increased in FY21. These individuals left a lasting legacy of caring and compassion for our children, and we are grateful to them and their families for their generosity.

Nearly 2,600 donors sent a contribution to support Chaddock’s mission in FY21; some of them sent many gifts. Each gift is a reminder to our children how much they are loved, and evidence to the staff that their efforts are supported by generous, spirit-filled people across the nation.

We increased our electronic communication channels significantly. Online giving increased as we streamlined our website, and added a ‘Text to Donate’ capability and an Amazon Wish List for our children’s needs. We sent appeals and receipts electronically where appropriate. In addition, we increased our social media presence in conjunction with the Marketing team, contributing content for events and special causes, as well as for regular features such as ‘Feel Good Friday’. This increase in total donations, combined with careful financial stewardship throughout the organization and a favorable stock market, resulted in a nearly 19% increase in the assets in the Foundation. These dollars provide funds needed for current operations, allow us to expand our programs and services to more families in need, and provide a ‘safety cushion’ for the future. They are conservatively invested in a socially responsible way in accordance with guidelines from the United Methodist Church.

FY21 also saw the completion of phase one of The Knowledge Center at Chaddock (TKC), a million dollar endeavor funded entirely with charitable dollars from donors who specified their funds for that project. Through the offerings provided by TKC, Chaddock will have an incredible impact on the identification and successful treatment of children suffering from attachment and trauma-related issues in the United States and around the world.



Working at Chaddock has made a big impact on our staff.

Chance Gooding I've been an employee of Chaddock for almost 6 years. I thoroughly enjoy working here. They are a family friendly place to work. Working for Chaddock has given me opportunities to share stories of Faith, as well as build new relationships. I'm absolutely grateful for the privilege to serve Chaddock.

Josh Carlson I have worked at Chaddock for over 17 years. It has been a wonderful place to develop as a professional. I have always been supported in my professional growth especially when I went back to school and got my masters. Chaddock is also very family friendly and is supportive of finding a balance between home and work.

Jennifer Stajduhar Chaddock is an employer and family which cultivates peace, excellent communication, and has you in mind as the mission and future unfolds. Chaddock is committed to offering a treatment model that is comprehensive with the most current research in mind to support the healing of our children and families. As a clinician, Chaddock has aided me significantly in sharpening my saw as they support my professional development.

Dasia Henry It is an amazing experience to work with children from all over the area. To be able to help these kiddos understand that all days are not good days but we can make them better, to being able to help them define what their triggers are in finding coping skills to soothe them and just being able to show them daily that they matter is so amazing and to apart of a team that is putting in 210% daily to make sure the children are heard & are cared for and that they know that they can count on us no matter what is just an honor. Wouldn't want to work anywhere else



Megan Greer Chaddock has so many opportunities and you get to touch the lives of many. You grow as a person and get to experience many great adventures.

Kelsey Platt I have worked at Chaddock for 10 years now. I never expected it to turn into a passion, but it has and so much more. Working with the children both in the residential program and foster and adoption program has been so fulfilling! Chaddock's mission and relationship based model shows not only in the treatment to our clients but toward staff as well.

Kirsty Ruggles Without a doubt the best employer I have ever had. I have been allowed the opportunity to grow, learn and excel in the areas that are most important to me and this makes going to work a pleasure. We are a team here and a family and our relationships with each other, with our kids and with our community is what underpins all that we do. I am so grateful to work for an organization that values me and my skills.

Marcia Deah What I love most about Chaddock is how much we care about the work we do to help the reunification of families. I also love that we are an agency that encourages self-care. We can't take care of others if we don't take care of ourselves!

Pam Sheely I love my job. What started as a way to get some experience and money has turned into an almost 30 year career. Although I am teaching the kids something every day it never ceases to amaze me how much they teach me in return. I will be honest this job is not for everybody but if you are able to do it the rewards you receive are well worth it.

Summer Sparrow It is an amazing job that you will never be bored. Everyday is a new enriching adventure with your fellow staff and the kids! The staff is here to support each other and build relationships to demonstrate to the kids with show model teach.

Eli Johnson I've worked at Chaddock for almost a year and a half and I would definitely recommend it to anyone who is looking to make a career out of this job. Never a dull moment and full of fun experiences!

Alice Arnold Each day provides me the opportunity to inspire and be inspired, to teach and to be taught, to love and to be loved. If you are looking for a place to work hard, create connections, be creative, and make a true difference in the life of not only a child, but also their family apply at Chaddock.

Create Possibilities

There are so many ways you can give to help our children at Chaddock and create possibilities for them. Make a donation on our website or donate daily personal needs for our clients.

ORGANIZATIONAL MISSIONS

CHADDOCK

To position the Chaddock Family of Organizations as a source of solutions for struggling children and families and the professionals who support them.

CHADDOCK ATTACHMENT & TRAUMA SERVICES

To strengthen children and families through innovative trauma and attachment-based services.

CHADDOCK CHILDREN'S FOUNDATION

To engage individuals in sharing their time, talent and treasure to support the programs and services of the Chaddock Family of Organizations.

CHADDOCK BEHAVIORAL HEALTH

To support behavioral health professionals in efficiently delivering services to their clients.

THE KNOWLEDGE CENTER AT CHADDOCK

To build the capacity of human service, education and nonprofit professionals through training, consultation, publications and research.

Our Leadership Team

Debbie Reed
President/CEO of Chaddock

Matt Obert
Executive Director of Chaddock Attachment & Trauma Services

Jeff VanCamp
Executive Director of Chaddock Children's Foundation

Karen Doyle Buckwalter
Director of Clinical Practice

Josh Carlson
Director of The Knowledge Center

Amy Hyer
Director of Human Resources

Kristen Patton
Director of Finance

Cory Powell
Director of Education

Molly Bainter
Director of Treatment Services

Deb Roberts
Director of Foster and Adoption Services

Chaddock Family of Organizations Board Members

Chaddock

STEVEN ECKERT
CARLOS FERNANDEZ
D.D. FISCHER
PHILIP KRUPPS
NATALIE OSWALD

Chaddock Attachment & Trauma Services

REV. JONATHAN BRASHEAR (EX-OFFICIO)
TROY CULBERTSON
MARIA ECKERT
REV. LEO ENLOW
TIFFANY FRERICKS
JUSTIN HALE
CHAKA JORDAN
PHYLICIA MANLEY
MARCIA MOULDEN
NATALIE OSWALD
STEVE WAVING
SYNDI PECK
BEN VANNESS
REV. NIC SHOWALTER (EX-OFFICIO)
MAGGIE STRONG

The Knowledge Center at Chaddock

LYN DODILLET
CARLOS FERNANDEZ
MARY KOLOROUTIS
MICHELLE ROBISON
SAMEER VOHRA

Chaddock Children's Foundation

CHRIS BLAKEMAN
ELIZABETH BROWN
DANA CLINARD
PHILIP KRUPPS
BRYAN LANGSTON
TED NIEMANN
MAGGIE STRONG
SHAWN VALTER
TIM WEIS

Chaddock Behavioral Health

ASABI DEAN
STEVEN ECKERT
MICHAEL FISCHER
MIKE FLEETWOOD
JOEL WHITE

FY21 Program Revenue

47% Treatment Services

29% Community Based Services

24% Educational Services

Additional revenue from The Knowledge Center at Chaddock and Chaddock Behavioral Health, as well as charitable dollars from the Chaddock Children's Foundation helps to support and extend the reach of our work

STAY Connected

Find us on social media using the handle
f t in @chaddockforkids

every child *deserves* a chance

205 South 24th Street • Quincy, IL 62301 • 217.222.0034
chaddock.org • tkcchaddock.org

